



Fenn Graphics Livery Application

Terms and Conditions

The prices quoted for application of vehicle livery are based on the following terms and conditions.

1. All vehicles must be degreased, clean and dry upon arrival of the fitter.
2. All surfaces requiring application must ideally be located in undercover facilities with minimum temperature of 12 degrees C, in a well lit area, out of direct sunlight and windy conditions.
3. In the case of full wraps the following additional conditions apply
 - All vehicles must be kept overnight in undercover and enclosed facilities with a minimum temperature of 12 degrees C.
 - After application it is recommended that the wrapped vehicle must remain in the enclosed facilities with minimum temperature of 12 degrees C for at least 8 hours.

If any of the above conditions are not adhered too, any warranty given by Fenn Graphics will become invalid.

4. Any waste created during the removal or application shall be disposed of on site in your designated bins.
5. 240v power supply required at time of stripping/fitting.
6. We will not be responsible when removing graphics from any surface for loss of paint.
7. Any site inductions shall be provided to our staff prior to the first removal/application.

Please note that we cannot be held responsible for the replacement of kick-strips on vehicle applications where the moulding has to be removed. The clips used on these mouldings are not designed for more than one fixing. We also will not be responsible for the replacement of vehicle badges that have to be removed and are damaged during the application process.

Additional charges will be incurred for waiting time, additional work and extra travelling expense caused by but not limited to:

- a) Vehicles not being ready on arrival
- b) Cleaning vehicles prior to application.
- c) The stated and agreed number of vehicles not being available.
- d) Poor working conditions resulting in our inability to meet the quoted quantity.

Cancellation charges will be incurred if:

- The customer cancels within 24 hours of when the job was scheduled to be done.

In the event that the vehicle is not ready upon arrival of the fitter, the fitter will wait for up to one hour (chargeable at the quoted rate) for the vehicle to be made ready. If the vehicle cannot be made ready within the hour then the fitter may have to leave (to attend their next job) and the customer will be charged in full.

Insurance. Whilst every care is taken by Fenn Graphics Ltd to ensure the safety of Customer vehicle(s) once the vehicle has been delivered to our premises, having no insurable interest, Fenn Graphics bears no responsibility for the loss or damage to the vehicle(s). Customers must ensure their vehicles are covered by their own insurance at all times.